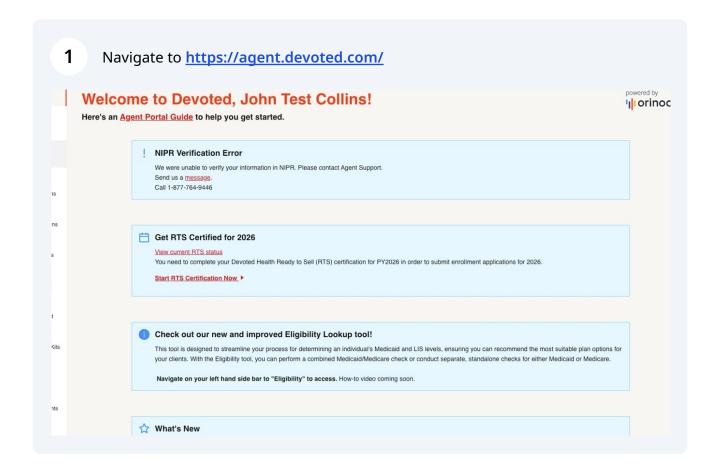
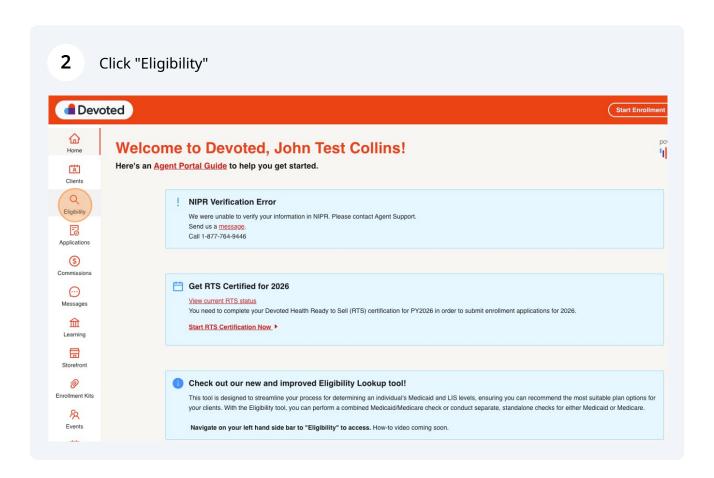
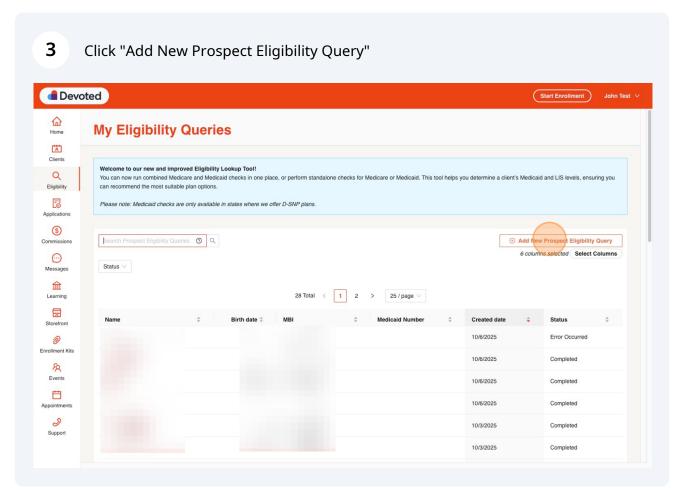
Check Prospect Eligibility on Devoted Agent Portal

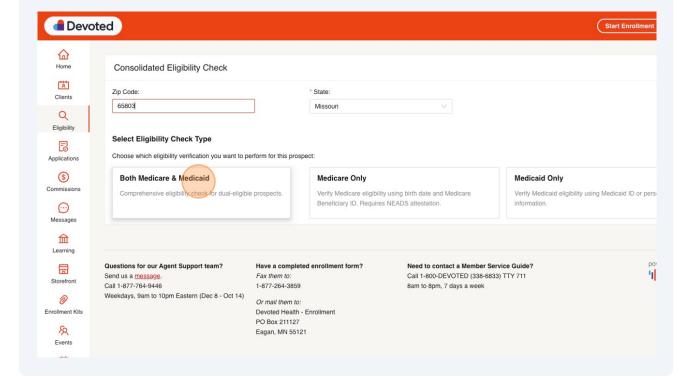






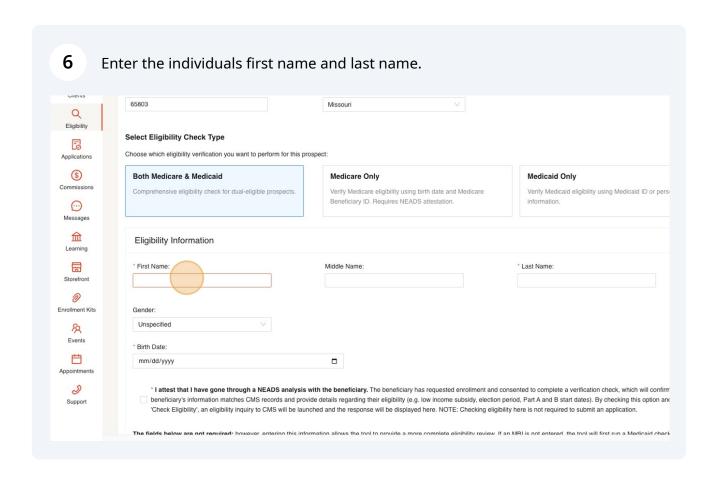
4 Enter the zip code for the prospect Devoted 命 Consolidated Eligibility Check TAT Clients Q Eligibility B Questions for our Agent Support team? (\$) ij Send us a message Fax them to Call 1-800-DEVOTED (338-6833) TTY 711 Call 1-877-764-9446 1-877-264-3859 8am to 8pm, 7 days a week Weekdays, 9am to 10pm Eastern (Dec 8 - Oct 14) 0 Or mail them to: Devoted Health - Enrollment Messages Eagan, MN 55121 盒 Learning ∽ Storefront 0

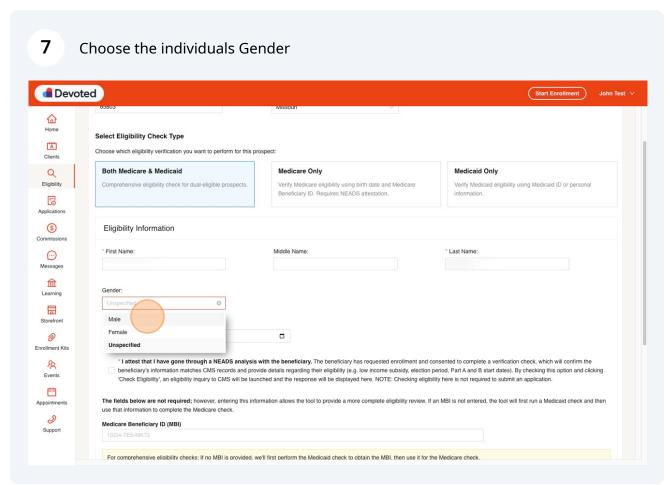
The state will automatically appear because of the zip code. If you are in a state where we offer DSNP plans (AL, AR, CO, FL, LA, MO, MS, NE, NC, OH, OK, PA, TX and UT) you can search for Medicare and Medicaid or Medicaid Only. In states where we do not offer a DSNP (all other Devoted states) you will be able to search for Medicare Only. In this first example we will search in a DSNP state for Medicare and Medicaid.



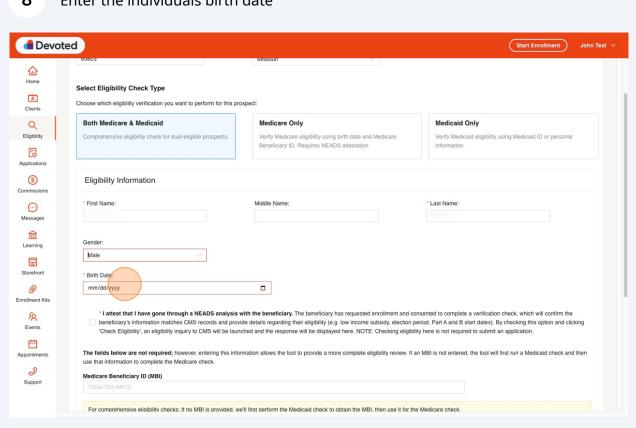
Enrollment Kits

Events

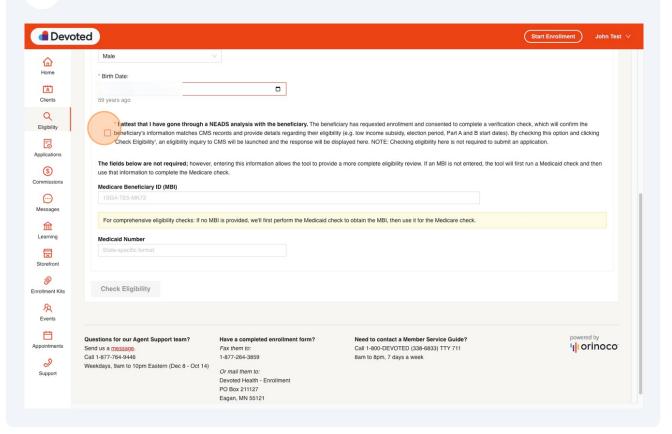




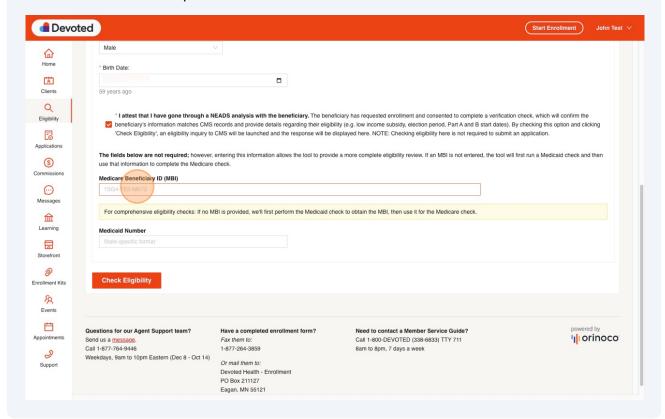
8 Enter the individuals birth date



9 Click the "* I attest" button confirming the individual attests to the eligibility check.

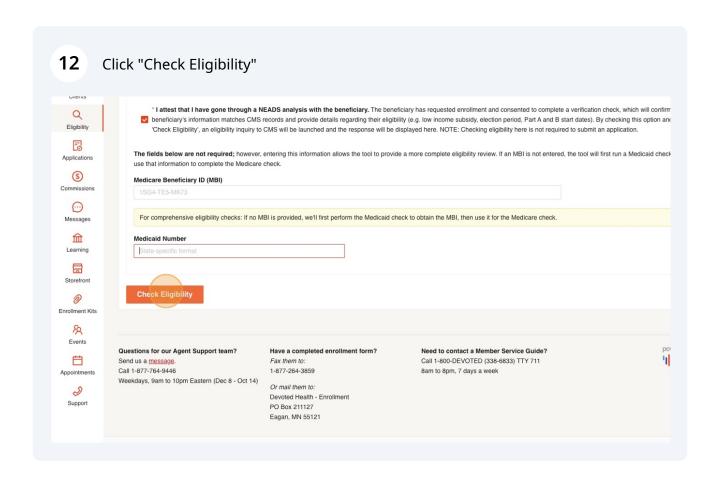


The next fields are optional, but entering this information will provide a more complete eligibility check. If no Medicare number is entered, the system will automatically pull it from the Medicaid data (if available) and run both checks. If the individual does not have Medicaid, you'll need to obtain their Medicare number to complete the Medicare check.



The same goes for the Medicaid number, this is not required, but if you have this 11 handy it can assist with the check if the individual cannot be located by name and date of birth. 59 years ago * I attest that I have gone through a NEADS analysis with the beneficiary. The beneficiary has requested enrollment and consented to complete a verification check, which will confirm Eligibility Deneficiary's information matches CMS records and provide details regarding their eligibility (e.g. low income subsidy, election period, Part A and B start dates). By checking this option and 'Check Eligibility', an eligibility inquiry to CMS will be launched and the response will be displayed here. NOTE: Checking eligibility here is not required to submit an application F The fields below are not required; however, entering this information allows the tool to provide a more complete eligibility review. If an MBI is not entered, the tool will first run a Medicaid check-(\$) Medicare Beneficiary ID (MBI) 0 For comprehensive eligibility checks: If no MBI is provided, we'll first perform the Medicaid check to obtain the MBI, then use it for the Medicare check 血 0 Check Eligibility Sa Events $\stackrel{\leftrightarrow}{\Box}$ Questions for our Agent Support team? Need to contact a Member Service Guide? 4 Send us a message Fax them to: Call 1-800-DEVOTED (338-6833) TTY 711 1-877-264-3859 8am to 8pm, 7 days a week Weekdays, 9am to 10pm Eastern (Dec 8 - Oct 14) Or mail them to: Support Devoted Health - Enrollment PO Box 211127

Eagan, MN 55121

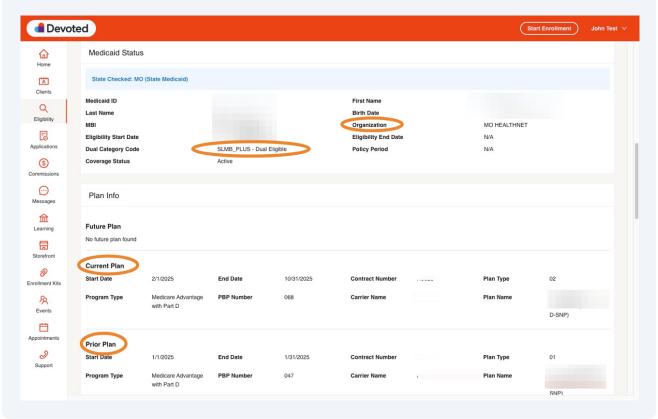


The check will then provide the following information as outlined in the next few steps.

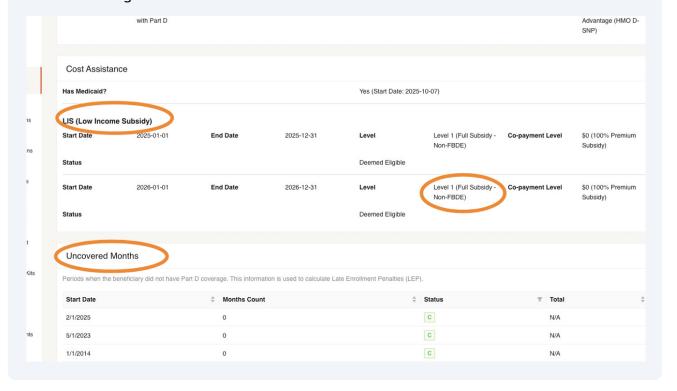
14 In this image showing the MBI, and Part A and B eligibility Devoted Start Enrollment John Test ∨ Eligibility Results Home Eligibility check for Query type: Medicare & Medicaid Ä Summary Q ✓ Has Medicare - Yes ✓ Has Medicaid - Yes Eligibility Demographics (\$) Birth Date 0 Mailing Address fill Learning Medicare Status 묾 **Entitlement Periods** 0 Enrollment Kits Part A Туре Start Date 1998 B Part B Start Date Part B Туре 2 Start Date 1998-C 2017-C End Date Support

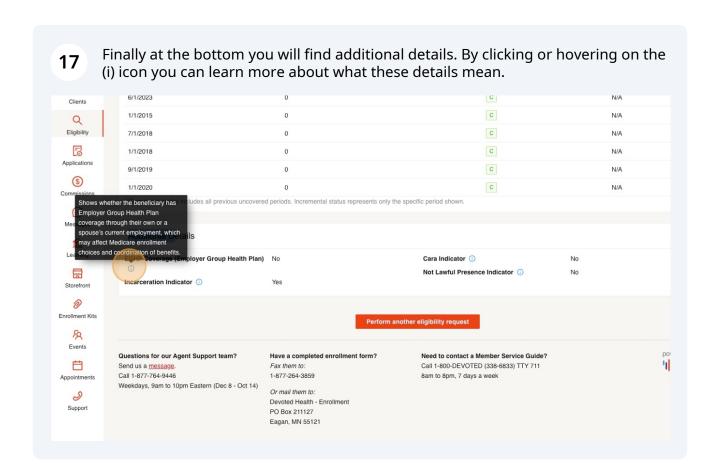
Eligibility Periods

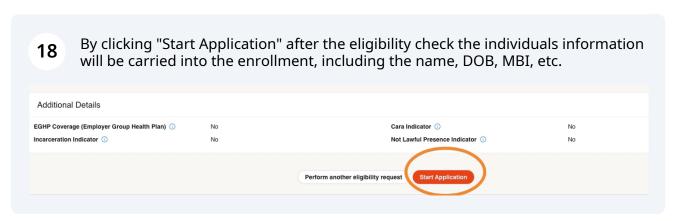
Moving down the page, you will be able to view the level of medicaid, and if they have a managed medicaid organization as well as their current and past plan enrollments

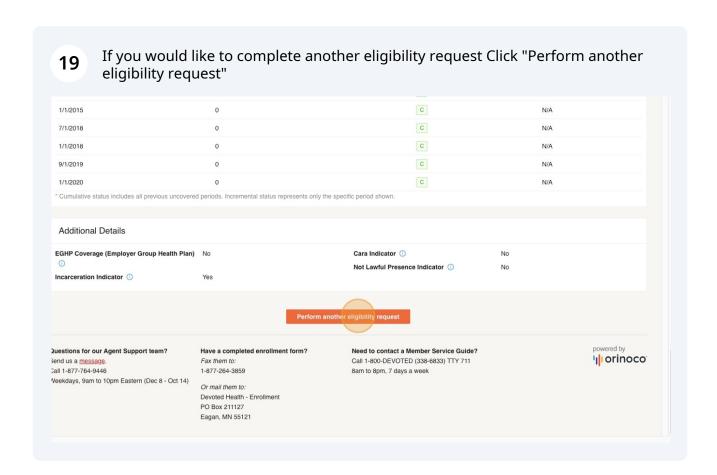


Moving further down the page you will be able to view their LIS information including their level which helps you identify what they will pay for their prescription drugs. As well as if there were any uncovered months without drug coverage.









If you are choosing to do an eligibility check in a state where we do not have a DSNP, you will see the option for just the "Medicare Only" check.

Consolidated Eligibility Check

Zip Code:

Select Eligibility Check Type

Choose which eligibility checks are not available for IL. We only support Medicaid lookups in the following states: AL, AR, CO, FL, LA, MO, MS, NC, NE, OH, OK, PA, TX, UT

Medicare eligibility checks are not available for IL. We only support Medicaid lookups in the following states: AL, AR, CO, FL, LA, MO, MS, NC, NE, OH, OK, PA, TX, UT

Medicare eligibility checks are not available for IL. We only support Medicaid lookups in the following states: AL, AR, CO, FL, LA, MO, MS, NC, NE, OH, OK, PA, TX, UT

Medicare Only

Verify Medicare eligibility using brith date and Medicare Beneficiary ID. Requires

Medicaid Only

Not available for selected state

Por this check you will need to include the name, date of birth and MBI Medicare Eligibility Information First Name: Middle Name: Last Name: **Last Name: **Medicare Beneficiary ID (MBI): mm/dd/yyyy **I attest that I have gone through a NEADS analysis with the beneficiary. The beneficiary has requested enrollment and consented to complete a verification check, which will confirm the beneficiary's information matches CMS records and provide data regarding ther eligibility (e.g., low income subsidy, election period, Part A and B start dates). By checking this option and clicking 'Check Eligibility,' an eligibility inquiry to CMS will be launched and the response will be displayed here. NOTE: Checking eligibility Check Eligibility

- 22 In this check you will be able to identify the individuals
 - A and B effective dates
 - Y or N for medicaid status It will not show an individuals Medicaid Level
 - Current and previous plans
 - LIS levels
 - · Uncovered months data
 - additional details around EGHP, incarceration, Cara, and not lawful presence