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EvolveNEXT Certification Guide

2023 - 2024

Available June 27

BROKER EMAIL INVITATION: CURRENT USERS

From: donotreply@evolvenxt.com

Dear {broker name},

You are invited to recertify with ZING Health and or Lasso Healthcare to market Medicare Advantage Plans in 2024.

If you have any questions, please contact Zing Broker Support or your upline agency.

To access the recertification go to: URL: <https://zing.evolvenxt.com/login.htm>

Please use your current Evolve NXT login and password.

In addition to completing your recertification workflow, please make sure that you add Zing-Lasso as an authorized entity in your AHIP account.

To add Zing-Lasso to your AHIP account please use this link:

URL: <http://ahipmedicaretraining.com/clients/zinghealthandlassohealthcare>

You will not become ready to sell until your Medicare Certificate displays in your Training under Credentials in Evolve NXT in addition to the appropriate line of business product training(s).

If you are unable to access the Evolve NXT registration website or have any questions regarding the process, please try the Lost Password Function and if unsuccessful, email Brokers@myzinghealth.com.

Thank you,

Zing Health and Lasso Healthcare



BROKER EMAIL INVITATION: NEW USERS

From: donotreply@evolvenxt.com

Dear {broker name},

You are invited to onboard with ZING Health and or Lasso Healthcare to market Medicare Advantage Plans. If you have any questions, please contact your recruiting agency.

To facilitate the contracting process, please use the URL and login below to complete the process:

URL: <https://zing.evolvenxt.com/login.htm>

Login email address: {email}

Password: {temporary password}

In addition to completing your contracting workflow, please make sure to add Zing-Lasso to your AHIP account through this link:

URL: <http://ahipmedicaretraining.com/clients/zinghealthandlassohealthcare>

If you are unable to access the registration website or have any questions regarding the process, please try the Lost Password Function and if unsuccessful, email Brokers@myzinghealth.com.

Link to Broker Guide: https://drive.google.com/file/d/1fXI5fhqd6Gz32H2IPImdHmqErO9SUQQ/view?usp=share_link

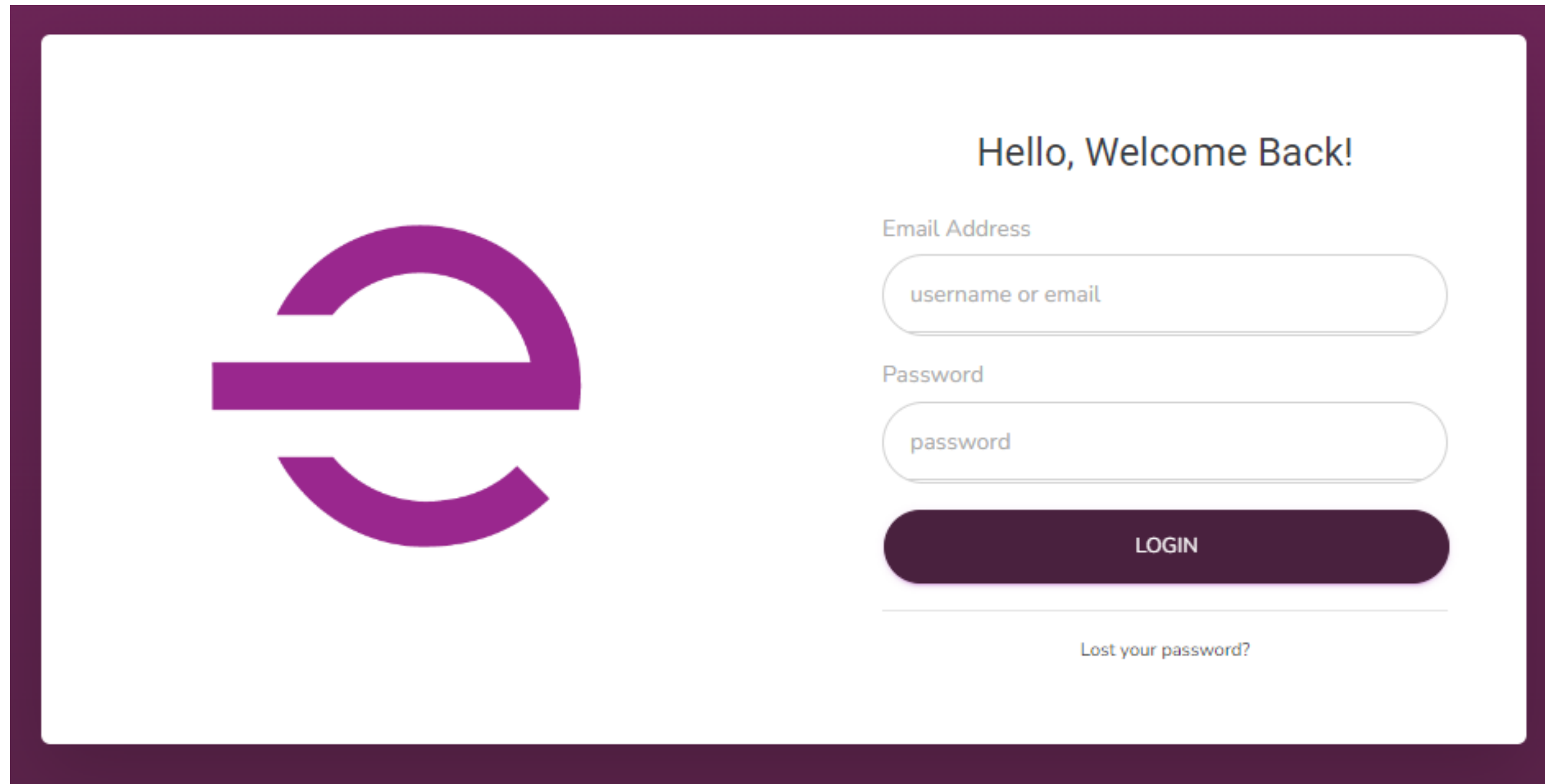
Link to Agency Guide: https://drive.google.com/file/d/10fu5JN2s1MBiuFXVuK-iODb51uLyQ_zm/view?usp=share_link

Thank you,

Zing Health and Lasso Healthcare



LOGIN PAGE



Hello, Welcome Back!

Email Address

username or email

Password

password

LOGIN

[Lost your password?](#)



Please choose who you would like to log in as:

Portal User Type - Internal Agent
Rep ID
Internal Agent Login

Portal User Type -
Rep ID -
Login

Select to complete assigned training

A red arrow pointing from the right towards the 'Login' button, indicating the selection point for completing assigned training.

EVOLVENXT

NAVIGATION

MY CERTIFICATION CASES
1

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My Certification Cases



Search by Name: _____

↑↓ Name ↑↓	LOB	↑↓ Year ↑↓	Type ↑↓	NPN ↑↓	Sales Level ↑↓	Affiliated Agency/Team ↑↓	Submitted By ↑↓	Creation Date ↑↓	Status ↑↓
START	Medical Savings Account	2024	Recertify		Agent - 01				Created - New

Showing 1 to 1 of 1 entries

FIRST PREVIOUS **1** NEXT LAST

Select to start assigned case

Recertification

Both Zing Health and Lasso Healthcare require agents to complete the annual Medicare Compliance + Fraud, Waste, and Abuse training and share the results with us. To have your AHIP transmitted to us, you will need to use our link below.

<http://ahipmedicaretraining.com/clients/zinghealthandlassohealthcare>

Use this process if...

- You completed AHIP through a different carrier and you would like to transmit your results to us
- You still need to complete AHIP and you would like to receive the discounted rate of \$125

Confirm you are in the correct place by the location of our logos in the right-hand corner. For password and website issues, AHIP recommends you:

1. Clear your cache and cookies
2. Close your browser entirely
3. Reopen and try again

Contact AHIP for Technical Support **Phone:** 866.234.6909 **Email:** Support@AHIPInsuranceEducation.org

**Link to transmit
AHIP results to us**

**Scroll down
to read all
information
and proceed**



EVOLVENXT

NAVIGATION

MY CERTIFICATION CASES

My Certification Cases

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Fields marked with an asterisk (*) are required.

Personal Information

First Name *
Middle Initial
Last Name *
Job Title
SSN *
NPN *
DOB *
Mobile Phone *
Business Phone *
Marketing Phone
Email *

Primary Address Information

Address 1 *
Address 2

Complete all fields to include those required.

Scroll to complete all information and proceed

EVOLVENXT

NAVIGATION

MY CERTIFICATION CASES

1

My Certification Cases

CONTACT INFO | **LICENSE INFO** | TRAINING | SUBMIT

License Information

The table below indicates all states where ZingAEP sells products for each line of business. Please choose and declare your sales intent per line of business from the available state options.

Active : Our records show that you own a valid health license in this state.
Inactive : Our records show that you own a health license but it is not currently active.
No License Found: Our records show that you do not own any health license in this state.

If you do not currently own a license in a state where you intend to sell for ZingAEP, you may still declare sales intent. However, you will need to acquire a license from that state's department of insurance before reaching ready to sell status in that state.

Lasso Declared States

<input checked="" type="checkbox"/> UT - Utah — Active License	<input type="checkbox"/> MO - Missouri — No License Found
<input type="checkbox"/> AK - Alaska — No License Found	<input type="checkbox"/> MS - Mississippi — No License Found
<input type="checkbox"/> AL - Alabama — No License Found	<input checked="" type="checkbox"/> MT - Montana — Active License
<input type="checkbox"/> AR - Arkansas — No License Found	<input type="checkbox"/> NC - North Carolina — No License Found
<input checked="" type="checkbox"/> AZ - Arizona — Active License	<input type="checkbox"/> ND - North Dakota — No License Found
<input type="checkbox"/> DC - District of Columbia — No License Found	<input type="checkbox"/> NH - New Hampshire — No License Found

Update selling states per line of business as desired

Scroll for all information and to proceed

SCREEN WHEN ONE LINE OF BUSINESS (LOB) IS SELECTED

EVOLVENXT My Certification Cases

NAVIGATION MY CERTIFICATION CASES 1

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Training Information

Available Trainings

Training Name	Training Type	Status
2024 Lasso Training	Lasso Training	Incomplete

Component Name	Started	Completed	Score	Pass / Fail
Lasso Healthcare 2024 Product Training				

TAKE TRAINING

Click to access training

SCREEN WHEN TWO LINES OF BUSINESS (LOB) ARE SELECTED

EVOLVENXT My Certification Cases

NAVIGATION
MY CERTIFICATION CASES 1

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Training Information

Available Trainings

Training Name	Training Type	Status
2024 Lasso Training	Lasso Training	Incomplete

Component Name	Started	Completed	Score	Pass / Fail
TAKE TRAINING Lasso Healthcare 2024 Product Training				

Component Name	Started	Completed	Score	Pass / Fail
TAKE TRAINING Zing Health 2023-2024 Product Certification Training				

Click to access training

LASSO HEALTHCARE TRAINING SCREEN

The screenshot shows a web browser window titled "Lasso Healthcare 2024 Product Training". At the top left, a red callout box says "Click to download pdf training slides" with an arrow pointing to a blue button labeled "DOWNLOAD TRAINING MATERIAL". Below this is a PowerPoint presentation viewer showing slide 1 of 60. The slide content includes the Lasso Healthcare logo, a "Welcome To Lasso Healthcare" heading, and text about the 2023-2024 MSA Product and a certification exam. At the bottom of the slide, a purple button labeled "TAKE QUIZ" is highlighted with a red callout box that says "Click to take the exam". On the right side of the slide, another red callout box says "Scroll down to view training slides within the system" with an arrow pointing to the scroll bar.

LASSO HEALTHCARE TRAINING SCREEN

Click to download pdf training slides

Zing Health 2023-2024 Product Certification Training

DOWNLOAD TRAINING MATERIAL

PowerPoint Presentation | 1 / 103 | 70%

Zing HEALTH™

Zing Health 2023-2024 Product Training

Zing Health, Inc.

A Refreshing Perspective on Healthcare
Confidential & Proprietary Information

Scroll down to view training slides within the system

Click to take the exam

TAKE QUIZ

PRODUCT TRAINING EXAM SCREEN

2023-2024 Product Certification Training

Need to review? Download training for reference as needed → **DOWNLOAD TRAINING MATERIAL**

VIEW PROGRESS → **Total of 30 questions**

Question 1 of 30

READ QUESTION

<input type="radio"/>	
<input type="radio"/>	
<input type="radio"/>	
<input type="radio"/>	

Select best possible answer →

NEXT → **Click to advance forward**

You will not be able to go back once you select next

PRODUCT TRAINING RESULTS SCREEN: PASSED

Training Component - Lasso Healthcare 2024 Product Training

Click to download pdf training slides → [DOWNLOAD TRAINING MATERIAL](#)

You have completed this component of the training.

RESULTS

Total Questions	30
Correct Answers	30
Your Score	100.00 %
Passing Score	85.00 %
Passed	Yes

View Results

[CLOSE](#) ← **Click to close**

PRODUCT TRAINING RESULTS SCREEN: FAILED

Training Component - Lasso Healthcare 2024 Product Training

Click to download pdf training slides → [DOWNLOAD TRAINING MATERIAL](#)

You have completed this component of the training.

RESULTS

Total Questions	30
Correct Answers	10
Your Score	33.33 %
Passing Score	85.00 %
Passed	No

View Results

Click to close → [CLOSE](#)

COMPLETION SCREEN WHEN ONE LINE OF BUSINESS (LOB) IS SELECTED

EVOLVENXT My Certification Cases

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Training Information

Available Trainings

Training Name	Training Type	Status
2024 Lasso Training	Lasso Training	Passed

Component Name	Started	Completed	Score	Pass / Fail
RESULTS Lasso Healthcare 2024 Product Training	06/23/2023 08:31 AM PDT	06/23/2023 08:43 AM PDT	100.00	Passed

View Results Again

CONTINUE **Click to move forward**

Helpful Tip: If a certificate of completion is needed, please print screen. A downloadable certificate is not provided.

SCREEN WHEN TWO LINES OF BUSINESS (LOB) ARE SELECTED

EVOLVENXT My Certification Cases

NAVIGATION MY CERTIFICATION CASES 1

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Training Information

Available Trainings

Training Name	Training Type	Status
2024 Lasso Training	Lasso Training	Passed

Component Name	Started	Completed	Score	Pass / Fail
RESULTS Lasso Healthcare 2024 Product Training	06/23/2023 07:46 PM PDT	06/23/2023 07:49 PM PDT	100.00	Passed

Component Name	Started	Completed	Score	Pass / Fail
RESULTS Zing Health 2023-2024 Product Certification Training	06/23/2023 08:57 AM PDT	06/23/2023 07:44 PM PDT	93.33	Passed

View Results Again

Click to move forward

CONTINUE

Helpful Tip: If a certificate of completion is needed, please print screen. A downloadable certificate is not provided.



SCREEN WHEN THERE IS A FAILED EXAM ATTEMPT

The screenshot displays the 'My Certification Cases' page in the EVOLVENXT system. The page has a navigation menu on the left with 'MY CERTIFICATION CASES' selected. The main content area is titled 'My Certification Cases' and has tabs for 'CONTACT INFO', 'LICENSE INFO', 'TRAINING', and 'SUBMIT'. The 'TRAINING' tab is active. Below the tabs, there is a 'Training Information' section with a sub-section 'Available Trainings'. This section contains two tables. The first table shows a failed training attempt: '2024 Zing Training' with a 'Failed' status. The second table shows a failed exam attempt: 'Zing Health 2023-2024 Product Certification Training' with a score of 23.33 and a 'Failed' status. Three callouts with red arrows point to specific elements: 'Click to take training again' points to a 'TAKE TRAINING' button; 'View Results Again' points to a 'RESULTS' button; and 'Click to abort' points to an 'ABORT' button.

Training Name	Training Type	Status
2024 Zing Training	Zing Training	Failed

Component Name	Started	Completed	Score	Pass / Fail
Zing Health 2023-2024 Product Certification Training				

Component Name	Started	Completed	Score	Pass / Fail
Zing Health 2023-2024 Product Certification Training	06/23/2023 08:57 AM PDT	06/23/2023 07:44 PM PDT	23.33	Failed

2024 AGREEMENT

EVOLVENXT

NAVIGATION

MY CERTIFICATION CASES 1

My Certification Cases

CONTACT INFO LICENSE INFO TRAINING SUBMIT

Fields marked with an asterisk (*) are required.
Please click on the links below to review the documents and digitally sign as appropriate

Submit Recertification

obdoc_download.htm 25 / 31 94%

Health Act ("HITECH Act") and its implementing regulations, and as they may be further amended from time to time (collectively, "HIPAA");

WHEREAS, Business Associate provides professional services for Covered Entity pursuant to an Independent Broker Agent Agreement between the parties (collectively, the "Master Agreement");

WHEREAS, Business Associate, in the course of providing services to Covered Entity, may have access to certain Protected Health Information ("PHI") and may be deemed a business associate for certain purposes under HIPAA;

WHEREAS, the Parties contemplate that Business Associate may obtain PHI, with Covered Entity's knowledge and consent, from certain other business associates of Covered Entity that may possess such PHI; and

WHEREAS, Business Associate and Covered Entity are entering into this BAA to set forth Business Associate's obligations with respect to its handling of the PHI, whether such PHI was obtained from another business associate of Covered Entity or directly from Covered Entity; **NOW, THEREFORE**, for mutual consideration, the sufficiency and delivery of which is acknowledged by the Parties, and upon the premises and covenants set forth herein, the Parties agree as follows:

- 1. Definitions.** Unless otherwise defined herein, capitalized terms used in this BAA shall have the meanings ascribed to them in HIPAA or the Master Agreement between Covered Entity and Business Associate, as applicable.
- 2. Obligations and Activities of Business Associate.** To the extent that Business Associate is provided with or creates any PHI on behalf of Covered Entity and is acting as a business associate of Covered Entity, Business Associate agrees to comply with the provisions of HIPAA applicable to business associates, and in doing so, represents and warrants as follows:

Scroll to view all information and sign

2024 AGREEMENT: SIGNATURE BOX

EVOLVENXT

My Certification Cases

NAVIGATION

MY CERTIFICATION CASES

CONTACT INFO LICENSE INFO TRAINING SUBMIT

29

146641806.3

Lasso Broker Contract 2024

Date * 06/23/2023

IP Address * 108.87.116.140, 108.87.116.140

Please sign your name in the space below.

CLEAR

SUBMIT

accordance with the standards set forth in HITECH Act §13402(h) and any guidance issued thereunder.

(iii) Business Associate agrees to provide Covered Entity with such written documentation concerning **safeguards** as Covered Entity may reasonably request from time to time.

Electronically sign with finger, stylus, or mouse

Scroll to view all information and sign

Click to SUBMIT

SUBMISSION SUCCESSFUL

The screenshot shows the EVOLVENXT user interface. On the left is a dark purple navigation sidebar with the EVOLVENXT logo and a menu item 'MY CERTIFICATION CASES' with a red notification badge containing the number '1'. The main content area is titled 'My Certification Cases' and features a horizontal navigation bar with four tabs: 'CONTACT INFO', 'LICENSE INFO', 'TRAINING', and 'SUBMIT'. The 'SUBMIT' tab is highlighted in dark purple. Below the navigation bar, a white box contains a green heading 'Submission Successful' followed by a horizontal line. The text below reads: 'Thank you for completing your annual recertification workflow. A copy of your signed documents as well as any other submitted documents will be available in your broker portal once this case is approved. To view or download these documents please navigate to Documents & Resources - My Documents.' Below this text are three input fields labeled 'Broker Name', 'Email', and 'NPN', each with a light gray background and a thin border.

Questions? Contact Broker Support

@ brokers@myzinghealth.com

 866-946-4458 opt. 4

CLICK TO VIEW EVOLVE REFERENCE GUIDES BELOW

[EvolveNXT Broker Guide](#)

[EvolveNXT Agency Guide](#)

